Clinical Enterprise Downtime

Maintain business continuity during downtime

Taylor Healthcare's SMARTworks® Clinical Enterprise downtime capabilities complement existing downtime solutions by:

- Facilitating printing of forms and labels with patient demographic information and bar codes
- Providing a means for looking up previously registered patients
- Providing a means for automatically uploading this information into the registration system once it is operational

We have found:

- EHR solutions have both planned and unplanned downtime
- Many EHR solutions' downtime modules do not allow for the generation of forms and labels with patient demographic information and bar codes
- Operational efficiency and patient safety can be impacted during downtime

Clinical Enterprise downtime capabilities:

- Allows registrars to print admissions packets (including forms, labels, etc.) when the ADT system is down
- Allows registrars to search patient data records stored by Taylor Communications
- Allows registrars to send the data to the ADT once the ADT system is operational

The Clinical Enterprise downtime offering helps:

- Enhance patient safety by auto-populating forms with patient information
- Increase efficiency by automating portions of the downtime process
- Improve patient safety by ensuring forms and labels have patient demographic information and bar codes

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